

## Customer information

MICROSENS GmbH & Co. KG  
Küferstraße 16  
D-59067 Hamm / Germany

Hamm, October 6th, 2023

Dear customers,

like all products, our switches are subject to the changing times and have to adapt to new circumstances. Particularly in the electronics industry, there has been a high level of dynamism as a result of the events of the last three years and components that were used in our G6 Micro Switches are no longer available earlier than anticipated.

In order to keep our customer promise of long product availability to you and to be able to offer you G6 Micro Switches in the future, we have reworked the hardware and thus carried out necessary firmware adjustments. Despite the efforts of our developers to have the same firmware for both hardware revisions, this was not feasible in the end.

The updated switches with hardware revision 2.0 will therefore receive their own firmware version 12.8.0. G6 Micro Switches already delivered and in operation with hardware version 1.x will continue to use firmware version 10.8.1. The range of functions of both firmware versions will be identical to version 10.8.1 with the release of version 12.8.1. Future feature enhancements and corrections will be implemented for both firmware version 10.8.1 and 12.8.1 so that both hardware revisions offer the same range of functions.

The G6 Desktop Switches are currently undergoing the same hardware changes as the G6 Micro Switches and will be available soon.

MICROSENS GmbH & Co. KG

Martin Graeve  
Product manager